



Copenhagen - Pick Up & Drop Off Guide

Arrival Procedure: Each ASE Handled flight is met by one of our staff in our selection of courtesy airside limos. Dependent on Aircraft parking location the airside journey between Aircraft & arrivals takes only a few minutes. Passengers are fast tracked thru a dedicated and private custom & immigration channel seconds before the exit in Terminal 2 (see map)

Departure Procedure: We ask that your limo provided contacts us while enroute to the Airport, we know all local companies. The limo should drop pax off at the drop off point above, proceed thru the door, turn right and enter the Executive lounge (inside Airport Office) ASE staff we greet passengers and prepare them for a quick security check. A private customs & Immigration channel is located seconds after security (if required) Passengers have the choice of using the lounge(s), duty free or traveling direct to the Aircraft. Our staff look after all baggage and carryon's, we also provide airside courtesy limo direct to the Aircraft.

Security Info: Current Civil Aviation regulation requires all passengers to enter/exit the Airport via a dedicated area. This area is located just outside Terminal 2 (see map) On departure passengers are required to proceed thru a private security check, this incorporates a standard security check, its quick, personal and private away from other passengers. ASE staff will look after all baggage from clients, however, Airport security will always reserve the right to check baggage if required. We ask pax to inform us if they are carrying dangerous goods, weapons or liquids in high quantity's so we can process quickly.

ASE Lounge(s): We currently have 2 available lounges for passenger use. One is located at the Executive lounge at the Airport office, passengers can relax here while we look after baggage or wait on additional passengers. ASE also has a VIP lounge located at the center of the Airport, close to the Airport parking. Having two lounges allows us to offer the passengers the best possible experience at Copenhagen Airport.

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